

## **MCRD Parris Island - Savannah/Hilton Head International Airport (SAV)**

**The last bus to MCRD Parris Island departs Savannah/Hilton Head International Airport at 11:45 PM Eastern Time (ET). Travel time from gates to USO is 15 minutes. Flights need to arrive by 11:30 PM ET to make the last bus.**

### **Departures:**

- Check-in with airline representative or use kiosk.
- Use spelling of your name and confirmation number on itinerary.
- **DO NOT** use your credit card.

### **Travel Interruptions:**

- **Start with airline representative.** If flight is cancelled or delayed, work with airline to reschedule flight.
- If asked to pay change fee, inform airline representatives your fare is a GSA City Pair.
- **ONLY** report travel delays arriving Savannah/Hilton Head International Airport after **11:30 PM (ET)**.

### **Meals:**

- MOST restaurants are in secured area of airport. Exiting this area requires security screening for reentry.
- **SAV airport is last chance to use debit card.** Next meal may not be until the morning.
- DO NOT give your debit card to anyone (e.g. friend, driver, reception, etc.).
- Debit cards will automatically deactivate upon arrival.
- Debit cards: Do not activate, no PIN needed, swipe instead of tap, do not exceed dollar amount.
- Debit cards are not the responsibility of DTMO Recruit Assistance Center

### **Arrivals (SAV):**

- Report to the Military Reception Center on Level 2, directly across from the USO located in Savannah Square near ticket counters.
- If Military Reception Center is closed, report to the USO.
- Contact MCRD at **(843) 321-6316** for arrivals after 11:30 PM (ET).

### **DTMO Recruit Assistance Center:**

- Expect long wait times during inclement weather.
- Contact if:
  - Flight will arrive after the last bus departure time.
  - Flight is cancelled and airline is not able to assist.
  - Airlines provides hotel accommodations.
  - Stranded at the airport and require hotel, meals, or transportation.
  - Other travel issues (lost ID, sick, meals, etc.)

**Chat:** [https://dtmo.cx.defensetravel.dod.mil/app/chat/chat\\_launch\\_ra](https://dtmo.cx.defensetravel.dod.mil/app/chat/chat_launch_ra) - Monday-Thursday 9:00 AM – 10:00 PM ET  
**Call:** **(877) 563-7746** - Monday-Thursday 6:00 AM – 3:00 AM ET, Friday 6:00 AM – 8:00 PM ET